

# WEMAX OTR TIRE WARRANTY POLICY

## PART 1: Introduction

This limited warranty is applied to the general claims settlement service of tires with WEMAX brand. The following 'specific terms' indicates and define the damage conditions of tire and claims will be judged and settled according to this detailed description and terms.

## PART 2: Standard

This standard is applied to settle claims for WEMAX branded Off-The-Road tires. And the settlement of claims should conform with the following description regarding to quality assurance terms.

Standard: TRA, ETRTO

## PART 3: Warranty Contents

### 3.1 Claim Settlement Rules

The claim tire should have the brand name WEMAX and with a complete serial number;

The tire has no restrictive mark (e.g. mark of unqualified tire confirmed by manufacturer).

The service time of claim tire should be within the limited warranty period (the maximum warranty period is 5 years dated from effective invoices of purchase, or the production date can be determined by the serial number, except widebody mining dumper truck tire whose warranty period is 3 years).

The tire should have a RTD (Remaining Tread Depth) no less than 25% (measuring at the wear indicator, widebody mining dumper truck tire should have a RTD not less than 50%).

The using and maintenance of tire as well as application issues in safety aspects should follow the recommendations provided by vehicle manufacturer and WEMAX.

Compensation is only applicable to the original purchaser bases on FOB price.

### 3.2 Application Scope

This warranty coverage is for tires meeting the following requirements:

Claims for tires with premature failure resulted from manufacturing quality defects can be accepted. Service time of the claim tire should be within the limited warranty period. If customer keeps the effective invoice files as a proof of purchase of the product, the purchase date can be the start date calculating tire's service period; if no invoice is kept, the manufacture date (in sidewall) is seen as the start date.

The RTD should meet the requirement in the Claim Settlement Standard.

#### Identification, terms and description

■ Crown area: running surface of tire.

Cracks in pattern groove: cracks in the bottom parts of pattern groove, non-mechanical damage, belts exposure area occupies over one-sixth of the tire circumference.

Separation inside of crown: no external damage and impact damage; separation between Crown rubber and belt component, and there are obvious foreign matters on separation interface.

Joint Separation: transverse separation of crown rubber with certain degree of incline that seriously affect normal service.

■ Shoulder area: from edge area of crown to shoulder buttress line.

Shoulder separation: separation in shoulder area between rubber layers or between shoulder rubber and belt component, bulging can be seen when tire is inflated, and there are foreign matters or dust on separation interface.

- Sidewall area: from shoulder buttress line to the molded guide line of bead area.

Sidewall separation: separation between sidewall rubber and carcass ply resulted from foreign matters or dust within rubber material, local bulging can be seen when tire is inflated and tire has no external damage on tire surface.

- Bead area: from guide line to bead heel.

Bead Separation: separation between bead apex and neighbor rubber ply resulted from foreign matter or greasy dirt between contact area.

- Inside tire/tire cavity: internal surface of tire between bead toes.

Separation inside: separation between inner liner and carcass ply, and there are obvious foreign matters on the separation interface.

Exposed cords inside: steel cords of carcass ply locally expose, which affects the normal use of tire.

Exposed With the influence of air bubbles and cracks in inner liner, compressed air inside of tire goes into interface of rubber components under the action of high pressure during tire running, which finally leads to defects, the claim can be accepted.

### 3.3 Warranty Exclusions

The following cases are not covered by this warranty. Any form of compensation will not be offered to the owner of tire under those situations.

Tire failures resulting from fire, accident, willful damage, mechanical damage or issues resulting from improper mounting/maintenance and use of non-approved wheels and rims.

Tire failures resulting from bad driving behaviors such as overspeed, racing, excessive pull, chase and other similar cases disregarding vehicle manufacturer’s regulations on vehicle using and recommendation on proper tire using proposed by WEMAX.

Tire failures resulting from negligence, abuse, mismatch, malposition, running flat, improper inflation, improper vehicle operation, overspeed, overloading, improper maintenance, using of sealant, or oil corrosion.

Improper storage, damage resulting from nonskid chain, overheating/undercooling conditions, any modifications to the tire in appearance of structure, and other similar cases.

Claims for irregular wear, damages resulting from tire spin, using of broken rims, mismatch of tire and rim, unseating of tire on rim, misalignment or imbalance of wheels/rims are not covered by this limited warranty.

Damage to tie in bead area by non-standard mounting and demounting behavior.

Tires filled with foam are not covered by this limited warranty.

Repaired tires are not covered by this limited warranty

### 3.4 Compensation

Evaluation criteria is based on RTD or tire service time (Taking the smaller value).

#### 3.4.1 Widebody mining truck tire

Compensation ratio based on RTD

RTD	91%-100%	81%-90%	71%-80%	61%-70%	51%-60%
Tire Service Life	Compensation ratio %				
≤ 1 Year	RTD	RTD	60%	40%	20%
1-2 Year	RTD-3%	RTD-3%	57%	40%	20%
2-3 Year	RTD-5%	RTD-5%	55%	35%	15%

Sizes of Widebody mining truck tire

13.00R25	13.00-25
14.00R24	14.00-24
14.00R25	14.00-25
16.00R25	16.00-25
18.00R25	480/95R29

3.4.2 Other OTR tires except the Widebody mining truck tire

RTD	91%-100%	81%-90%	71%-80%	61%-70%	51%-60%	41%-50%	31%-40%	25%-30%
Tire Service Life	Compensation ratio							
≤ 1 Year	RTD	RTD	RTD	RTD	RTD	RTD	RTD	20%
1-2 Year	RTD	RTD	RTD	RTD	RTD	40%	30%	20%
2-3 Year	RTD	RTD	RTD	RTD	RTD	35%	25%	20%
3-4 Year	80%	70%	60%	50%	40%	30%	20%	10%
4-5 Year	75%	65%	55%	50%	35%	20%	10%	5%

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